

You are here:

Main page



Declaration of accessibility

<https://lublin.eu/en/declaration-of-accessibility/>

The Lublin Municipal Office undertakes to ensure the availability of the www.lublin.eu/en website in accordance with the provisions of the Act of 4 April 2019 on digital accessibility of websites and mobile applications of public entities.

Date of the website publication: 2015-09-15

Date of the last update: 2022-03-29

The website is partially compliant with the Act of April 4, 2019 on the digital accessibility of the websites and mobile applications of public sector bodies due to incompatibilities or exclusions listed below:

1.

certain content published on the website may not be available due to the fact that it was published before the entry into force of the Act of 4 April 2019 on digital accessibility;

- lack of audio description and subtitles for video/multimedia materials published before the entry into force of the Act of 4 April 2019 on digital accessibility;
- certain photos/graphics contain inadequate alternative titles;

2. errors in html semantics occur.

The website editors make ongoing efforts to ensure that the website content is digitally available to the widest possible audience.

The statement was drawn up on the date: 2021-02-11 (last updated on 2022-07-11) . The Declaration was drawn up on the basis of the assessment of the external entity: TestArmy Group S.A.

The service can be operated by standard browser keyboard shortcuts.

Feedback and contact details:

If you have problems with website accessibility, please contact us. The contact person is Agnieszka Czapska i Robert Lipiński, oion@lublin.eu, phone number: 81 466 3083. In the same way, you can apply for making unavailable content available and make availability requests, if necessary.

Anyone may request that a website, mobile application or any component thereof be made digitally accessible. You can also request information to be made available through an alternative means of access, i.e. by reading a digitally unavailable document, describing the content of a film lacking an audio description, etc. The request should contain the data of the person submitting the request, indicate which website or mobile application the request pertains to and a contact method. When the requesting person reports the need to receive information by means of an alternative access method, they should also define the most suitable way for them to present this information. The public entity should execute the request forthwith, but not later than within 7 days from the submission of request. If this deadline cannot be met, the public entity shall immediately inform the person submitting the request about the possible date to complete the request. The deadline shall not be longer than 2 months from the date of request. If digital accessibility cannot be provided, the public entity may suggest an alternative means of information access. When the public entity refuses to fulfill the request on providing accessibility or an alternative method of information access, the person submitting the request may submit a complaint regarding the provision of digital accessibility of a website, mobile application, website component or mobile application. Once the above procedure has been performed, a request may also be filed to the Ombudsman via www.rpo.gov.pl website.

Building accessibility

[Pieces of information on building accessibility of particular venues of Lublin Municipal Office.](#)

Mobile applications

- [Tourist Lublin - application for Android](#)

- Tourist Lublin - application for iOS
- Student record Vulcan - application for Android
- Student record Vulcan - application for iOS
- Presence Vulcan - application for Android
- Presence Vulcan - application for iOS

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